

IMAGINE CREATE LEARN GROW

“

My kids enjoyed every moment they spent in the library – be it circle time, browsing books or checking out. Super friendly staff, thumbs up to them.

”

“

*Love the staff.
They are always welcoming
and helpful. Thanks*

”

“

*We love not only the wide
variety of materials offered at
MPL, but we really enjoy the
diverse program offerings.*

”

“

*The library has always been
a place of comfort for me, from
its peaceful atmosphere to the
welcoming community.*

”

Visit the Library

Aaniin Branch

5665 14th Avenue
Markham, Ontario L3S 3K5

Angus Glen Branch

3990 Major Mackenzie Drive East
Markham, Ontario L6C 1P8

Cornell Branch

3201 Bur Oak Avenue
Markham, Ontario L6B 0T2

Markham Village Branch

6031 Highway 7
Markham, Ontario L3P 3A7

Milliken Mills Branch

7600 Kennedy Road, Unit 1
Markham, Ontario, L3R 9S5

Thornhill Community Centre Branch

7755 Bayview Avenue
Thornhill, Ontario L3T 4P1

Thornhill Village Branch

10 Colborne Street
Thornhill, Ontario L3T 1Z6

Unionville Branch

15 Library Lane
Unionville, Ontario L3R 5C4



Markham Public Library Strategic Plan 2021-2025



markhampubliclibrary.ca

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mpl

MARKHAM PUBLIC LIBRARY

Vision

At your library Markham comes together to imagine, create, learn and grow as individuals, neighbourhoods and a City. Everyone will have the knowledge and literacies they need to create the future they desire. Together we will build a thriving city.

Mission

We are your library, connecting you to lifelong learning, the world's knowledge, cultural experiences, community building, personal growth and greater opportunities. We are a force for inclusivity, empowering you for success as engaged global citizens. We enhance the educational experience so you can be resilient in an increasingly complex and dynamic world.

Values

LITERACY

We value reading and learning to support literacies of all kinds.

SERVICE EXCELLENCE

We are committed to offering excellent customer service.

DIVERSITY

We create a welcoming environment that recognizes and celebrates the diversity of our community.

WELCOMING SPACES

We provide library spaces and resources that are free, convenient and easy to use.

INNOVATION

We are innovative and collaborative, anticipating and meeting community needs in a changing world.

ACCOUNTABILITY

We are accountable for the responsible use of public funds.

STRATEGIC GOAL 1: READING TO TRANSFORM

MPL is the reading organization that engages individuals and families to experience the transformative power of reading which helps to build an inclusive, livable, caring and culturally vibrant community.

Directions:

- Leverage our unique reading-related assets to engage families with the Library's literacy programs, collections and services in both digital and in-person formats.
- Promote library content that supports formal and informal learning opportunities for lifelong learners, as well as the academic success of students.
- Reduce barriers to membership and library use.
- Provide resources in multiple formats and languages to ensure collections are balanced, inclusive and accessible.
- Promote the value of reading for pleasure as something that supports strong educational outcomes, increased empathy, improved relationships with others, better mental health and overall wellbeing.

STRATEGIC GOAL 2: LIMITLESS LEARNING

MPL grows a community of learners through all stages of life by providing support for formal education and encouraging learning beyond the academic experience. The Library concentrates on readying children for school, providing opportunities for individual development, preparing people for employment and citizenship, and helping people build skills they need for the digital environment.

Directions:

- Provide tools and resources that support individual learning goals throughout every stage of life.
- Deliver a multi-faceted, inclusive and equitable lifelong learning strategy to address barriers to success in formal education.
- Provide Markham residents and entrepreneurs with skills and literacies to build their confidence and resiliency to participate fully in the economy, including the local job market.
- Equip community members with digital literacy skills to enable them to learn, connect, engage and work online.

STRATEGIC GOAL 3: COMMUNITY SOCIAL COHESION

MPL works proactively to close the digital divide and build social cohesion so that Markham is economically and socially connected. Residents in all circumstances and at all stages of their lives benefit from the information, ideas, relationships and resources shared at the library. The City thrives on everyone's rich diversity, equity, opportunity and digital readiness.

Directions:

- Achieve an inclusive, equitable and accessible workplace and library service through a policy and procedures review and through engagement with the City's Diversity Action Plan Update.
- Leverage partnerships and the knowledge and expertise of local organizations to deliver social capital initiatives and contribute to the community's social well-being.
- Reduce social isolation and bridge social divides by providing physical and virtual spaces that instill a sense of welcome and belonging for all community members.
- Enhance knowledge of the community through data and research, and facilitation of community engagement initiatives.
- Champion civic discourse to advance social cohesion and broaden community understanding of global and local issues.
- Address the digital divide by providing equitable access to technology and resources for success in the digital world.

