



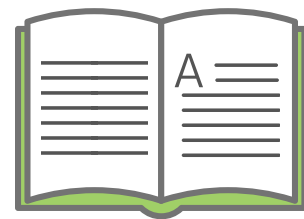
MARKHAM PUBLIC LIBRARY

2023 Achievement Report



A Year in Review

2023 Library Usage at a Glance



3.1M

Physical Items Borrowed



2.1M

In Person Visits



3.9M

Website Visits



70.2K

Program Attendance



3489

Programs Held



1.2M

Digital Items Borrowed



21.7K

New Customers Added



786

Makerspace Bookings



MPL issued **8,127 Youth Cards** in 2023, providing fine-free, equitable access to library content for Markham's children and teens, enhancing literacy and potential for lifelong educational success, while developing a literate and educated workforce.



MPL issued **over 3,520 eCards**, providing "anywhere" access to the Library's online content and resources, including eBooks, digital audio/video etc., ensuring inclusive community access to the digital library from home, work and on the road.

Programming Highlights

2023 Achievement Report

MPL offers thousands of programs for people of all ages and abilities every year. In 2023, we held **3,489** programs and had **70.2K** people attend them.

Here are just some highlights of **2023** programs:



Markham Reads 2023



Together, kids read over **200,000** hours over the summer.

Summer Reading Club

Programming Highlights



Celebrated the Mid-Autumn Festival with crafts, Hanfu, workshops, local business market and more. Over **1,654** people came to the event.

Mid-Autumn Festival



Hosted multiple Makerspace Open House events to **inspire the community** to try out the technology at Makerspaces.

Makerspace Open House



Programming Highlights



Staff and the community donated generously to **help families** save on the cost of purchasing back to school items.

Back to School Community Swap



Immigrant Exhibit

The Exhibit is a mosaic of immigration accounts from **newcomers** across the globe.



Provided an opportunity for families to **learn, have fun and connect with others.**

Family Funfest

Programming Highlights



Collaborated with **over 15** universities and colleges to host the University Fair which **helped hundreds of Markham teens** to plan for their future studies.

University Fair



Facilitated **over 20** different summer camps.

Summer Camps



Family Literacy Day

25,400 people participated in **979** early literacy programs in 2023.

Engaged families in early literacy activities and educated parents on the importance of family literacy.

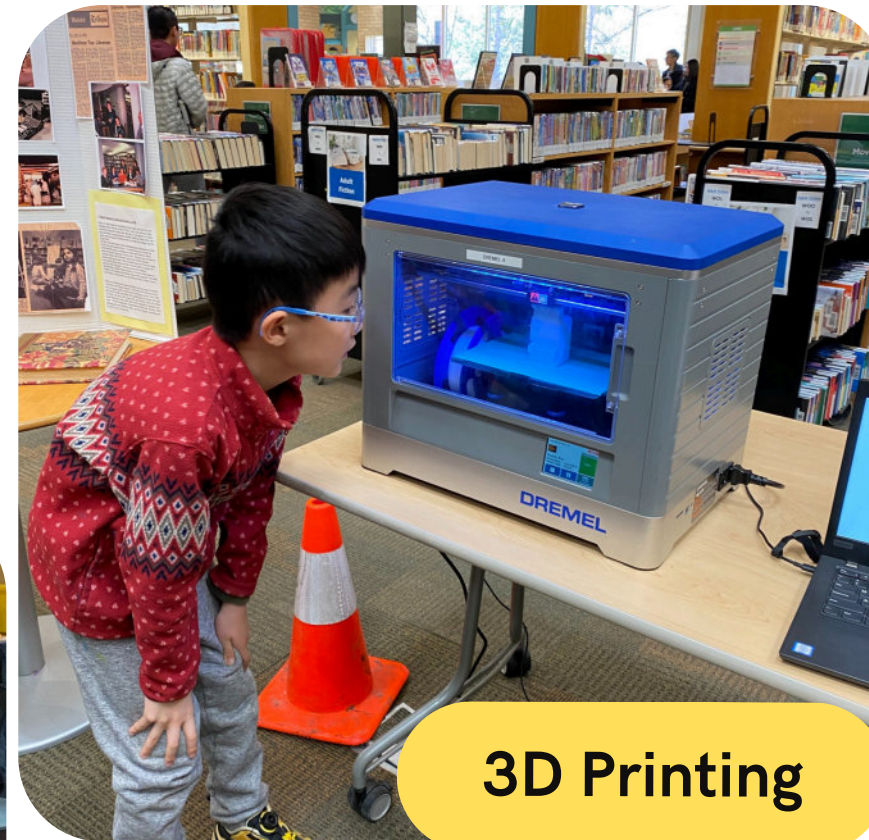
Championing Digital Literacy

2023 Achievement Report

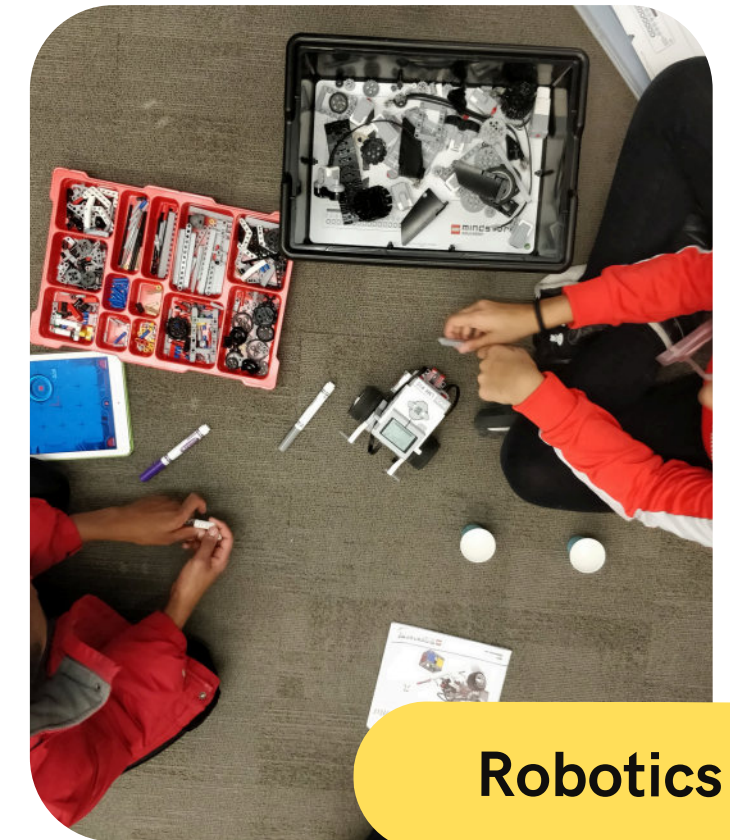
In 2023, MPL continued to develop Markham's digital skills and digital literacy through programs and camps that focus on STEAM, coding and robotics. A total **1,174 people** participated in these programs.



STEAM



3D Printing



Robotics

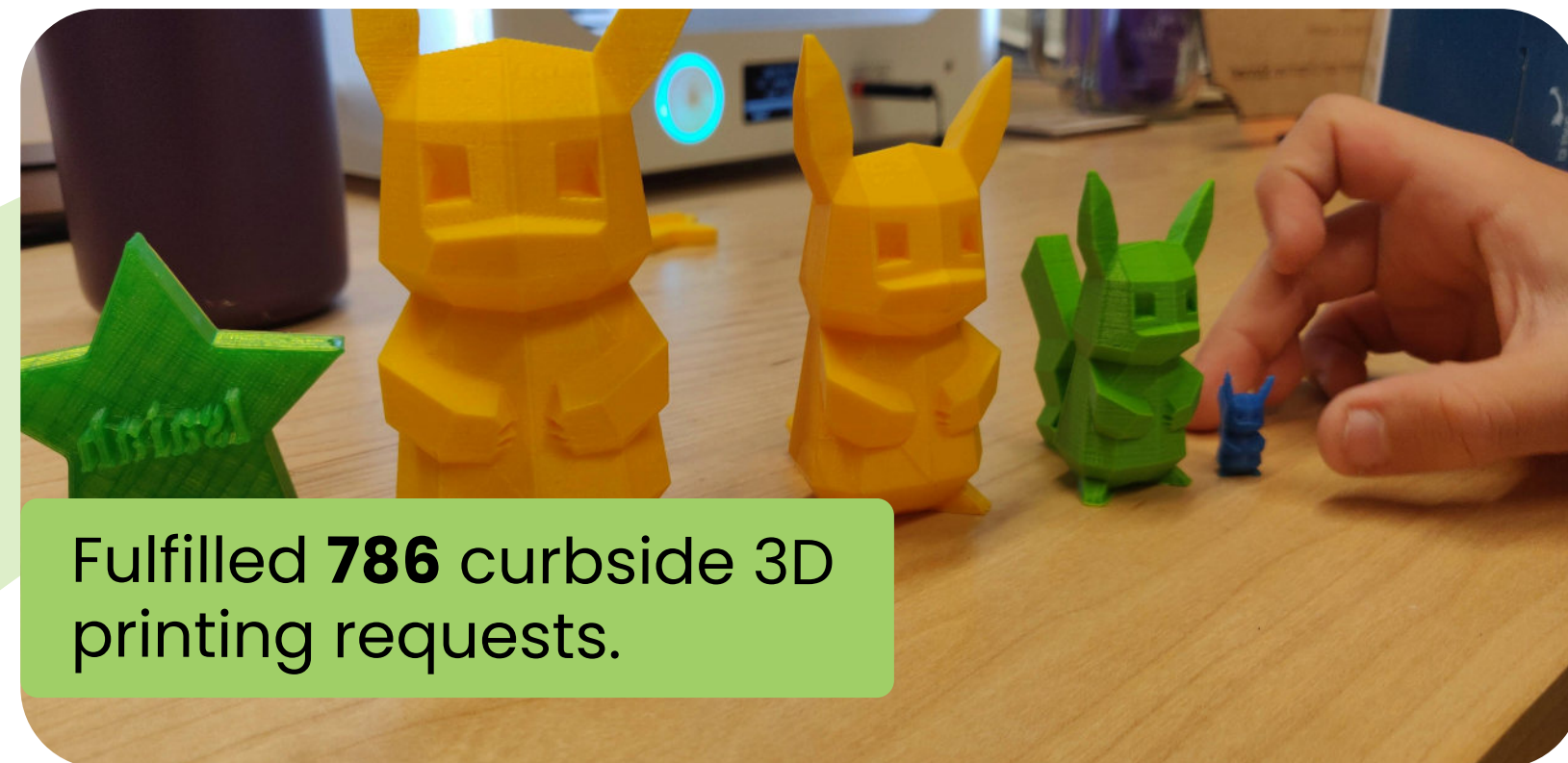


Coding

Championing Digital Literacy

In 2023, MPL had **847** Makerspace bookings and **1,770 hours** of Makerspace time used.

1,082 people participated in programs focusing on Makerspace technology with **91%** of participants reporting they learned a new skill.



Fulfilled **786** curbside 3D printing requests.



Community Engagement

We partnered with **over 100** community partners to enrich and transform the lives of Markham residents through programs and events.



Connected with schools and community groups at **90** outreach events. **12.8K** people attended!



Received **33,818** engagements on our social media channels.

New Collections and Resources

MPL has a diverse collection of physical and digital materials and resources and we continue to build on this.

In 2023, we launched a number of new physical collections and digital resources. Notably the renewed Black Heritage Collection, Trail Collection, Toy Library, and Brainfuse JobNow.



Black Heritage Collection

Launched a renewed Black Heritage collection to enrich and strengthen the community through awareness of the heritage and literature of black Canadians, resulting in borrowing of **1,897** Black Heritage items.



Trail Collection

We continued to expand and promote the library trail hub project.

357 trail equipment items were borrowed, and **71** participated in trail programs.

New Collections and Resources



Toy Library at CL

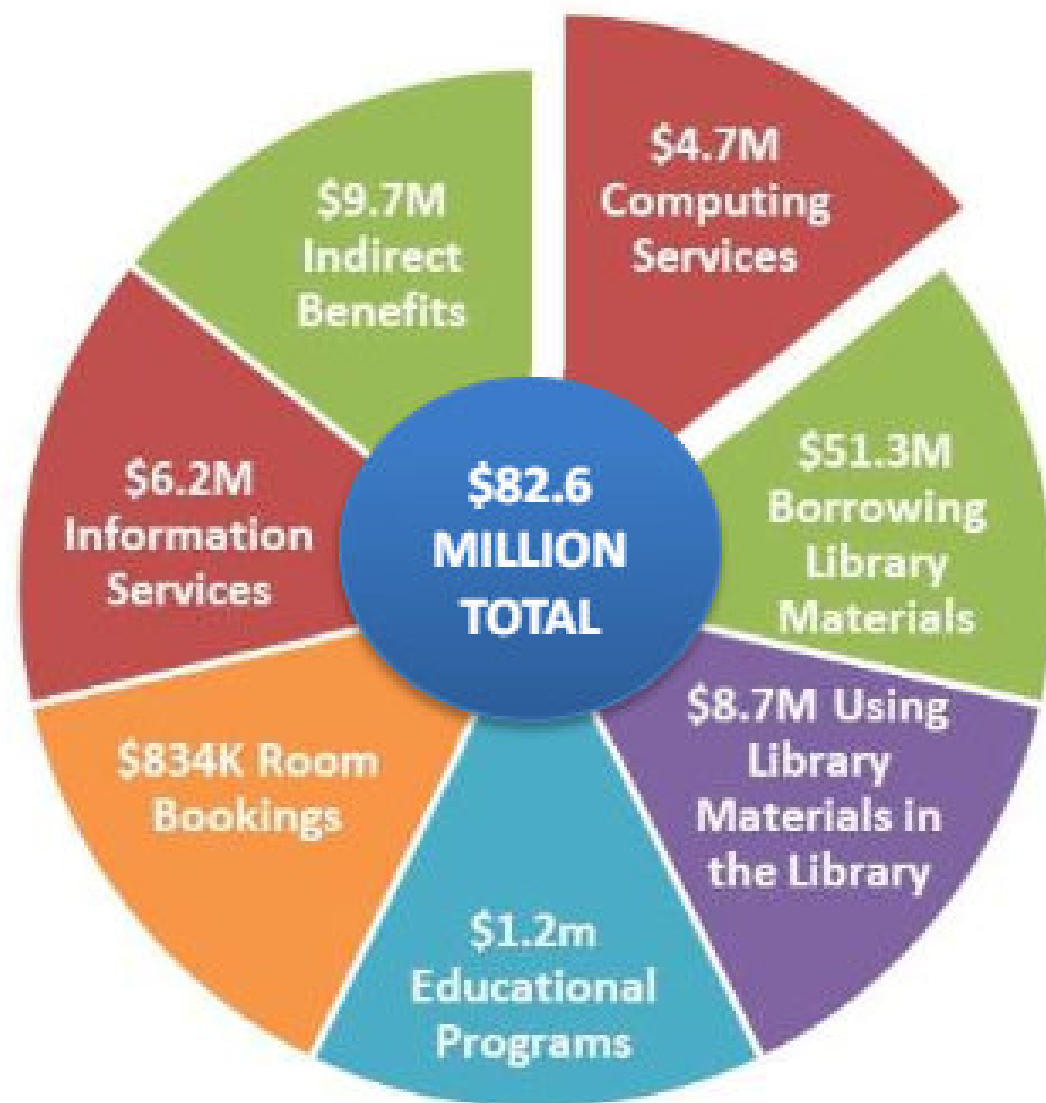
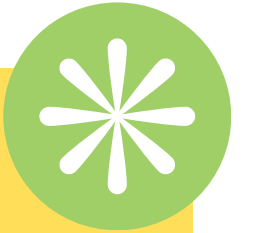
Cornell Library added a **new Toy Library** with a strong focus on sensory toys to support children of different needs and abilities.



JobNow

MPL launched **Brainfuse JobNow** in 2023 offering live online sessions with career coaches who provide career related advice, support and feedback in job searching, resume-editing and interview skills.

Economic Impact



How much money did it save for people?

Economic Benefit per Resident

\$251.33

Economic Benefit Per Household

\$805

Return On Investment (ROI)

597%

About MPL

Our Vision:

At your library, Markham comes together to imagine, create, learn and grow as individuals, neighbourhoods and a City. Everyone in Markham benefits from exceptional library experiences and intellectual pursuits through reading, studying, exploring ideas, solving problems, gaining knowledge, engaging in civic discourse, and connecting with others to build social cohesion and create Markham's shared future. The Library is a place where nobody is left behind. Those living and working in the City are inspired and transformed as they experience library services, spaces and curated resources in ways that are uniquely meaningful to them.

Our Mission:

We are your library, connecting you to lifelong learning, the world's knowledge, cultural experiences, community building, personal growth and greater opportunities. We champion the transformational power of reading. We are a force for inclusivity, ensuring equity of access to welcoming spaces, resources and opportunities and upholding democratic values that empower you for success as engaged global citizens. We enhance the educational experience, focusing on the development of key literacies in reading, digital skills, mathematics and sciences so that you can be resilient in an increasingly complex and dynamic world.

Follow our social accounts:

[@markhamlibrary](#)



Aaniin Library

5665 14th Avenue, Markham L3S 3K5

Angus Glen Library

3990 Major Mackenzie Drive E, Markham, L6C 1P8

Cornell Library

3201 Bur Oak Avenue, Markham L6B 0T2

Markham Village Library

6031 Highway 7, Markham L3P 3A7

Milliken Mills Library

7600 Kennedy Road, Unit 1, Markham L3R 9S5

Thornhill C.C. Library

7755 Bayview Avenue, Thornhill L3T 4P1

Thornhill Village Library

10 Colborne Street, Thornhill L3T 1Z6

Unionville Library

15 Library Lane, Unionville L3R 5C4



MARKHAM PUBLIC LIBRARY

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